



SUNFLOWER STATE  
HEALTH PLAN

# Introducing Sunflower State Health Plan

# Welcome!

You can choose **Sunflower State Health** as your healthcare partner.

Same benefits, plus:

- We have care coordinators to help you get the care you need.
- We offer additional services to help you get healthy and improve your quality of life, and we'll reward you for healthy activities.



## Doctors & Clinics

- We have doctors and clinics near you to choose from.
- We can help you choose one that is right for you.
- Already have a doctor? You can keep them if they are one of the many in our network.



Find a doc tool

## We also have a large network of Hospitals, Home and Community Based Providers, Long-term Care Facilities, Ancillary and Behavioral Health professionals

- Easy ways to search
  - [www.SunflowerStateHealth.com](http://www.SunflowerStateHealth.com)
  - Call 1-877-644-6423 if our don't see your doctor or have questions
  - More doctors, clinics and providers join our network daily!

If you can't find your doctor or provider, let us know. We can help. We will work with them to try and add them.

# What are your goals?



SUNFLOWER STATE  
HEALTH PLAN

Members have a **VOICE** and **CHOICE** in what services they receive, and how they receive them.

Our care coordination team will help you identify your goals.

- Goals can be about independence and improving your health.
- Care coordinators can be nurses, behavior specialists and social workers.
- You can choose the providers you want and will have access to your current providers.
- Waiver services can be self-directed.



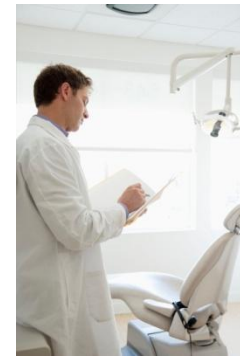
Our MemberConnections staff can even come to your home.

# Value-Added Services

## Dental Care for Adults

In addition to coverage for children, adults receive:

- 2 preventive visits (screening, evaluation and cleaning) each year
- 1 x-ray each year
- Practice visits for waiver program members



## Pregnancy Program (Start Smart for Your Baby<sup>®</sup>)

Special benefits and support for pregnant and new moms:

- In-home personal support from our staff
- Baby Informational material mailed to you
- showers
- Birthday programs for kids

## Community Programs for Kids (for child-obesity)

Available services to help kids live a healthy lifestyle like:

- Boys & Girls Club Membership
- Brownie Badge Program



# Value-Added Services

## Rewards Program - Earn Dollar Rewards via CentAccount

• Earn dollar rewards for doing simple healthy activities, like going to your annual physical or taking your children to certain appointments.

Category	Actions	Frequency	Reward Amount
EPSDT Visits	Well Child Visits – Infant	1 per lifetime	\$20
Wellness Screenings	Annual Adult Well Visit	1 per year	\$20
	Child Well-Care Visits	1 per year	\$20
	Fill out HRS in first 90 days	1 per enrollment	\$20
	Diabetes Management (A1C, LDL, eye exam, nephropathy screening)	1 per year for completing all 4 actions	\$50
Pregnancy (Start Smart)	Notification of Pregnancy		Required to earn subsequent rewards
	Prenatal Visits	Reward for the 3 <sup>rd</sup> , 6 <sup>th</sup> and 9 <sup>th</sup> prenatal visit	\$15
	Postpartum visits	---	\$20



Rewards can be used to pay for:

- Utilities
- Public transportation
- Childcare



# Value-Added Services

## Personalized Support

Sunflower State MemberConnections staff are there to help you with information on activities like:

- Getting the care you need.
- Choosing a provider.
- Finding resources to help with other services you need.

## Disease Coaching

We offer support if you have a health condition like:

- Asthma.
- Heart disease.
- Diabetes.



## Free Phone Programs

### Connections Plus

Certain high-risk members can receive a cellphone that is pre-programmed with direct dial access to their doctor, OB/GYN, assigned Sunflower State care manager, NurseWise line and other specialists.

### Safelink

Members of our plan who are eligible for a free SafeLink phone get benefits, like 250 free minutes per month.



# Value-Added Services

## Your Own Secure Web Account

We're here for you day and night online and by phone. You can:

- Change your doctor
- Contact a plan representative
- Complete a health risk screening
- View your benefit summary
- And more.



## In-Home Telemonitoring

We offer a device for eligible members that helps monitor your health status while you are at home. We can monitor health measures such as the following:

- Blood oxygen level
- Blood pressure
- Blood sugar levels
- Heart rate/activity
- Weight



## 24/7 Nurse Line

We support you with a Nurse Line that is staffed by registered nurses (RNs) who are there for you *24 hours a day, seven days a week, every day of the year.*

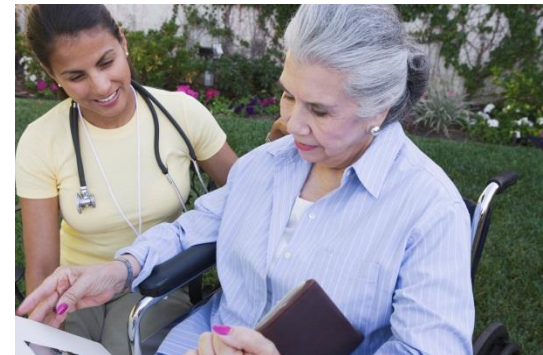
## Smoking Cessation

Free information and resources including a self-help workbook and free nicotine replacement therapy.



**We offer additional Support & Benefits for members who are served by certain wavier programs. These include:**

- Peer and family support
- Caregiver support
- Someone to go with members to appointments
- Pet therapy
- Additional respite care
- Home modifications
- Career development training
- Practice visits for OB/GYN and dental



# What to Expect



SUNFLOWER STATE  
HEALTH PLAN

## Start receiving benefits from KanCare plan on January 1

- Members with existing services will have those services approved for 90 days or until a new care plan is developed.

## Members of Sunflower State will be hearing from us soon!

- A Sunflower State member services person will be calling. They will give you information you need and be able to answer questions you have. If you need support with this call, we can talk with your approved representative, guardian or support provider
- **Temporary ID Card Letter:** You will get this by January 1.
  - Access benefits and services on January 1
  - Use this until you receive your Member Welcome Packet
- **Member Welcome Packet:** You will receive this in early January
  - Permanent ID card
  - Member handbook
  - Other information on benefits and services

**December 21:**  
Sunflower State  
members receive  
welcome phone call



**January 1:**  
Benefits Available &  
Sunflower ID Card  
Letter Arrives



**Early January:**  
Sunflower State  
members receive  
welcome packet

# Thank You



SUNFLOWER STATE  
HEALTH PLAN

**We look forward to serving you.**

You can visit our website or call our member services team for more information.

[www.SunflowerStateHealth.com](http://www.SunflowerStateHealth.com)

1-877-644-4623

TDD/TTY 1-888-282-6428

***"One Call That's All"***

First Call Resolution is the goal of all calls  
we receive.